

THE CPS PROMISE

We are committed to meeting your individual needs by providing you with high-quality care and personal attention.

We promise to greet you with a smile and to serve you promptly and courteously.

We promise to personalize your care by focusing on your values and needs.

We promise to respect your right to privacy.

We promise to provide the most accurate information and to communicate clearly and regularly.

We promise to serve you with kindness, dignity and respect.

We promise to provide you with a safe and secure environment.

We promise to care for your well-being by listening and valuing your concerns.

We promise to include you in all decisions regarding your health care.

We promise to resolve your concerns to the best of our ability.

